

EXHIBIT 23



PM Security Vulnerability & Incident Review

May 14, 2020

2020 Penetration Testing Program



Pen Testing Program Goals

- Identify & Reduce Low Complexity Easily Found (LCEF) vulnerabilities
- Meet product certification requirements (SOC2 & ISO27001) and
- Improve overall security of SolarWinds products

Roles and Responsibilities

- Security coordinates external pen testing and runs Burpsuite scans for any product / application not covered by DevOps
- DevOps assist with external pen testing process and performs Nessus scans for MSP products.

External (3 rd Party) Pen Testing Program				
	Q1	Q2	Q3	Q4
ITOM-SaaS		✓ AppOptics • Loggly	• Pingdom	• Papertrail
MSP			• RMM • Ncentral • Take Control	• Passport • Backup • Mail Assure

Internal Pen Testing Program (Burpsuite + Nessus)				
	Q1	Q2	Q3	Q4
ITOM-SaaS		✓ Pingdom ✓ Papertrail		• AppOptics • Loggly
MSP			• RMM • N-Central • Passport	• Take Control • Backup • Mail Assure (Q1-2021)
ITOM-OnPrem		• Serv-U	• Orion • NCM	• SEM
Others	✓ Solarwinds.com	• Solarwindsmsp.com ✓ Dameware.com ✓ Webhelpdesk.com		

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On Prem

Orion has been done pen testing of products – need to align on reporting.
NPM, SCM, should be included.

Consistent on scanning policies and reporting

InfoSec: Consistent coverage across the pen testing program.

MSP – security assessments against product itself – Unknown? Similar to Burpsuite.

Make a clear requirement, by when and in what scenarios.